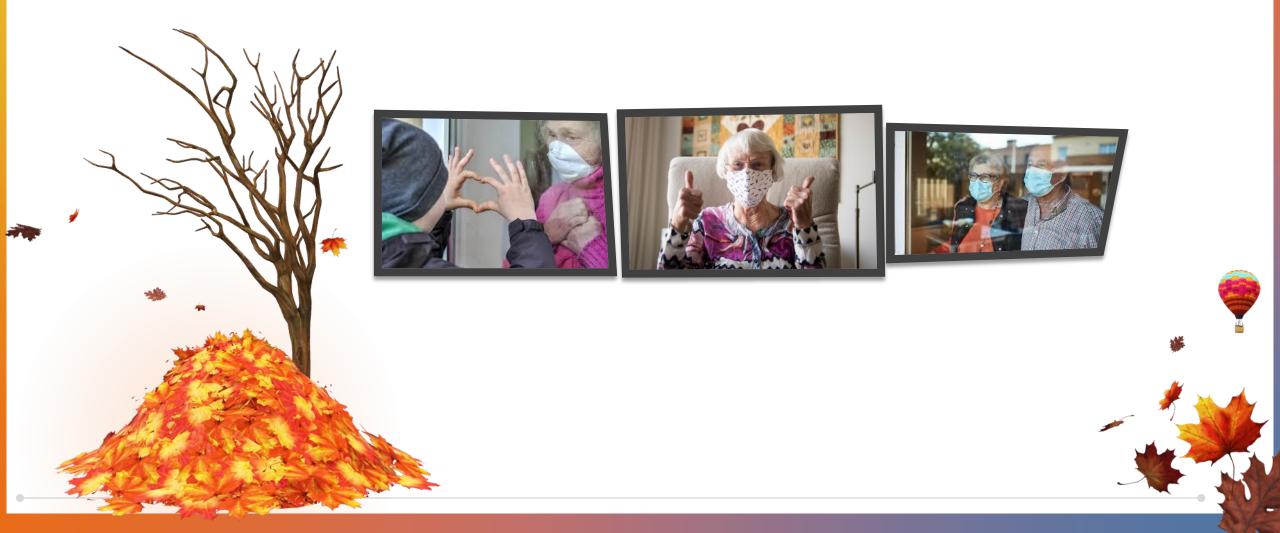
Senior Services – Fall 2020 Needs Assessment



Senior Services – Fall 2020 Needs Assessment

- Phone interviews conducted by staff with participants of Home Delivered Meal Program
- 30 clients interviewed
- 21 reside in North & South Mono County
- 9 reside in the Tri-Valley Area
- Majority are homebound

Topics included:
Access and Functional Needs
CODE RED
Virtual Activities
CalFresh Program
COVID 19

Access and Functional Needs

"Are you aware of the **Mono County** Access & Functional Needs database?"

"Would you like to be added?"

Code Red Alerts

- 15 participants already enrolled
- 13 participants received enrollment assistance

- 23 needed data verification and/or to be added to database
- 5 Tri-Valley clients were interested
- Staff provide enrollment assistance and on-going updates



Cal-Fresh

- 7 participants currently receive CalFresh
- 4 need follow up information

Activities and Accessibility



Are you interested in Virtual Activities?

Do you have a computer or device and internet access? If not, would you be interested getting at no-cost or shared-cost?

- 18 Senior participants currently own a computer or tablet
- 12 do not own a computer or tablet
 - 8 are interested in equipment and internet service if available no-cost
- 14 Senior participants are interested in learning/participating in virtual activities
- Some of the activities mentioned or suggested:

Bingo ~ Crafts ~ Social Groups ~ Computer classes ~ Exercise classes



Pilot Program

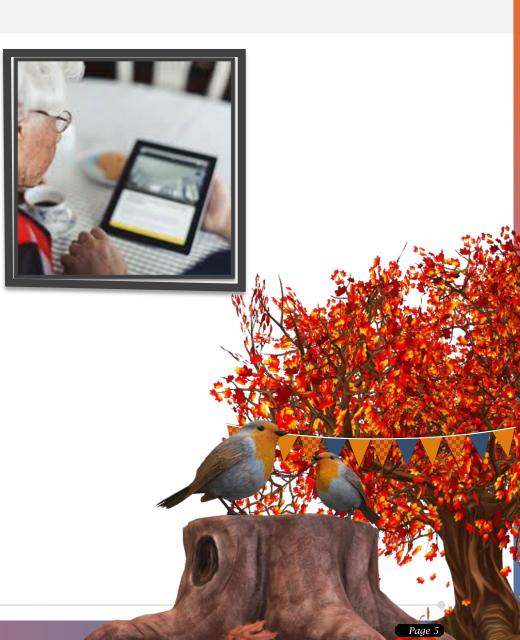


Virtual Crafts & Social Hour

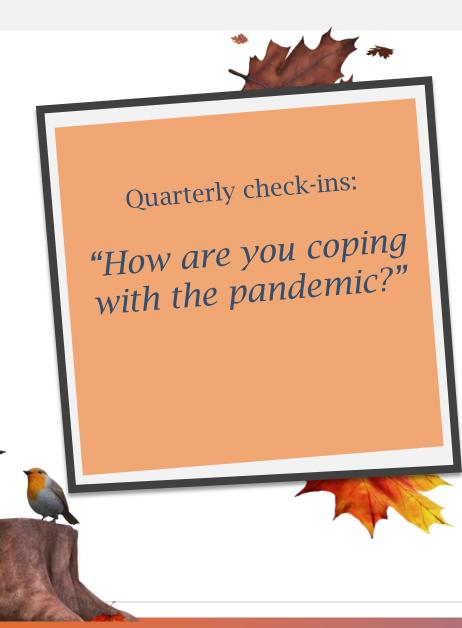
~ Coffee and Tea with Me ~ Pat Espinosa, Senior Services Program Mngr



Launching November 2020



COVID 19 & You



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Majority of respondents answered:

- Adjusted with minimal effect to their physical & emotional health.
- Felt gratitude for
 - home delivered meals,
 - assisted transportation,
 - regular contact with staff
 - resources program provides.







Questions/Suggestions? Contact Pat Espinosa, Senior Services Program Manager

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